TRAINING AND TECHNICAL ASSISTANCE (TTA) PERFORMANCE MEASURES:

DEFINITIONS AND QUESTIONS

The Training and Technical Assistance (TTA) Performance Measures track the reach, quality, and impact of BJS-funded, capacity-building services provided to grantees. These measures assess TTA effectiveness across multiple dimensions: volume and reach (number of training events held, individuals trained, and geographic coverage), equity and access (delivery across urban, rural, and tribal settings), delivery efficiency (technical assistance request fulfillment rates and average attendance), and impact (knowledge application within three months of training). By capturing both the breadth of TTA delivery and the depth of its impact, these measures enable BJS to evaluate TTA provider performance, target limited resources strategically, demonstrate return on investment, and ensure equitable access to capacity-building support across diverse communities.

Performance data collected through these measures inform TTA provider management, resource allocation decisions, and continuous improvement of training curricula and technical assistance strategies to maximize grantee success.

PERFORMANCE AREA	DEFINITIONS/DIRECTIONS	PERFORMANCE MEASURE
TTA Events	Training refers to in-person or virtual teaching and learning activities, including planning, curriculum development, and delivery, aimed at helping individuals apply the knowledge, skills, and attitudes needed for a task, job, or organization. Training events are planned activities that are delivered to help individuals apply knowledge, skills, and attitudes needed for a task, job, or organization. Training events encompass both train-the-trainer sessions and individual training. Training requests are any formal or informal inquiries for learning activities, curriculum development, and delivery, for a group of individuals or organizations.	Number of training requests received. Number of training events held.

PERFORMANCE AREA	DEFINITIONS/DIRECTIONS	PERFORMANCE MEASURE
TTA Service Location	Location refers to the state or territory where the recipient (person or organization) received the training and/or technical assistance. Urban refers to an area within a principal city of a Metropolitan Statistical Area. Rural refers to an area outside a Metropolitan Statistical Area. Tribal area or land means any land or interests in land owned by any Indian tribe, the title to which is held in trust by the United States, or is subject to a restriction against alienation under the laws of the United States. When responding to questions B and D, be specific when indicating the settings in which the in-person training or technical assistance sessions were held. For example, "We provided three in-person sessions in New Jersey. Two of the sessions took place in urban settings, and one was held in a rural setting.	What type of training did you provide during this period? • In-person training (specify states: _____) • Virtual training (number of sessions: ____) • Hybrid training (specify states: _____) Indicate in which setting (urban, rural, or tribal areas) the in-person training was held: (Example response included with definitions.) What type of technical assistance did you provide during this period? • In-person training (specify states: _____) • Virtual training (number of sessions: ____) • Hybrid training (specify states: _____) Indicate in which setting (urban, rural, or tribal areas) the in-person technical assistance was held: (Example response included with definitions.)

PERFORMANCE AREA	DEFINITIONS/DIRECTIONS	PERFORMANCE MEASURE
Individuals Trained	Tracks the total number of individuals who attended a training event during the reporting period, demonstrating the program's reach and training delivery capacity. Reporting Instructions: Count each individual only once, even if they attended multiple training events. Use sign-in sheets, registration data, or virtual platform attendance logs. For train-the-trainer events, count only the direct participants (not their future trainees).	Total number of individuals who attended a training event during this reporting period.
TTA Requests Delivered	Technical assistance refers to the development, dissemination, and delivery of specialized knowledge or expertise to an organization or group of individuals to address a problem, for the purpose of informing policy, procedure, or practice.	Number of technical assistance requests accepted. Number of technical assistance requests delivered by type.
TTA Impact	The extent to which training participants applied new knowledge or skills in their work within 3 months of attending the training, as determined by a post-survey.	Number of participants who applied the training knowledge or skills within 3 months. Percentage of surveyed participants who applied training knowledge or skills within 3 months.